



BEGIN YOUR BEAUTY CAREER  
JOURNEY WITH US



LEARN, DEVELOP AND GROW WITH THE  
UK'S LEADING SPA



RAGDALE HALL SPA



# ABOUT RAGDALE HALL SPA

Celebrating its 50th anniversary in 2023, Ragdale Hall Spa offers unsurpassed luxury and relaxation...

Tucked in the beautiful Leicestershire countryside and celebrating '50 Golden Years' in June, our award-winning spa offers a variety of residential breaks, spa days and evening escapes, and the best in modern treatments and relaxation.

For decades we have been turning your time into you-time, as we believe time is the most precious gift we can give.

Guests can experience a world of warmth with our Thermal Spa with 11 heat and water experiences.

Six unique pools including an outdoor waterfall lagoon, a luxuriously heated Rooftop Infinity Pool featuring 'Leicestershire's best view and a magical underlit cavern Candle Pool.

We have an extensive and innovative treatments menu, training with industry leaders and an expertly trained growing beauty therapist team.

for more information please see our website [www.ragdalehall.co.uk](http://www.ragdalehall.co.uk)



## AWARDS & ACHIEVEMENTS

Over the years Ragdale have won some fabulous awards, these are few of the latest ones:



Ragdale Hall Spa were presented as an accredited CIDESCO Spa in January 2022



Ragdale Hall Spa crowned the UK's 'Best Destination Spa' at the Good Spa Awards 2023



We are elated to receive another 'Five Bubble Spa' rating from the Good Spa Guide and are so proud of the hard work and dedication our team have made to retain our Five Bubble Spa status.

# WELCOME TO THE WORLD OF BEAUTY & HOLISTIC THERAPIES

We have 44 tailored treatment rooms, boasting a highly regarded and innovative professional treatments portfolio, delivered by our friendly team of beauty and massage therapists who are passionate about providing the best experience and treatments to our guests with customer service at the core of everything we do.

Whether you are newly qualified therapist, taking your first steps on your beauty journey or looking for more professional development, you can reach your potential alongside our 120 strong therapy team.

We promise you a career where every day is different, you will be part of an amazing group of professionals, where lifelong friendships will be made, and your skills and talents are developed and rewarded.

We offer a wide range of new, exclusive, holistic and traditional spa therapies which have been devised either in association with our partner skincare companies or by our very own in-house experts. We strive to work with the best practitioners and skincare companies in the industry including Clarins, ELEMIS, Sea Magik and OPI.

CLARINS

seaMAGIK®

O·P·I

ELEMIS

Medik8®

gelcolor  
byOPI



# LEARN, DEVELOP, GROW

We recognise that education and further development is important, we offer an extensive advanced training diploma which will help you become one of the most highly qualified Beauty Therapists in the industry.

To begin your journey with us we give you a thorough induction where you will learn a variety of inclusive package treatments that we offer our guests. These include Facials with Clarins, ELEMIS and Sea Magik, massage, body scrubs, scalp massage and dry flotation plus manicures, and pedicures with OPI.

After a 3 month trial period you can continue with our advanced training, this will enrich your treatment knowledge and variety, learning from the best beauty trainers and companies in the business. All training takes place on site in our training classroom and can be incorporated into an internship.

## INTERNATIONAL ADVANCED TRAINING DIPLOMA

DURATION: 21 MONTHS

Advanced specialised training in your choice of Elemis or Clarins (Industry Leaders)  
as well as a choice of two of the following:

Sea Magik Face and Body (Dead Sea Mineral Range)

Medik8 Face and Body (Leader in Aesthetics)

Balinese Massage

Heavenly Holistic Facial

MOT Wellness Massage

Elemis Biotec Facial

Clarins Wellbeing Beauty Sleep

Clarins Rebalancing Massage

Clarins Hot Stone Massage

The Miracle Facial (a Ragdale exclusive)

OPI Gel long lasting Colour - (gel manicures and pedicures)

Equilibrium massage (a Ragdale exclusive)

See full treatment descriptions on our website.



## INTERNSHIPS

As part of your qualification you may need to complete an internship.

On-the-job learning reinforces what you see in the classroom and teaches invaluable skills like time management, communication, working with others, problem-solving, and, most importantly gives you firsthand experience, professional opportunities and personal growth.

Evaluation and working hours will go towards your final qualification, induction and advanced training will be included. Your beauty school may also require you to do an assignment or an evaluation of your internship.



# MEET THE TEAM



Ewa Brusilo - Elemis Account Executive

Ragdale Hall Spa has a large friendly team in which you will be welcomed into. When you start you will be introduced to your team leader who will develop & support you along your career journey.



Senior Treatments Team



A small selection of the Treatments Team



Abbie, Rin, Paris, Loren & Mya,  
some of our International therapists



Beauty Supervisory team



Holistic Team

# WORK PERKS



## TIPS

As well as competitive salaries, and bonuses, we also offer a generous tips scheme, giving you up to £1,400\* per annum

## FREE FOOD & DRINK ON SHIFT

With free meals on duty, there's no need to buy or prepare meals for work. We offer our team hot and cold food at lunch and dinner to fit in with your shift! Unlimited hot and cold drinks. This will save you time and money.

## SOCIAL

We host a variety of free or subsidised social events, to suit all interests and shift patterns – our favourites are the quizzes, bowling competitions and Christmas parties, but we also organise days out to London and trips to the theatre – if you fancy it, we organise it.

## RECOGNITION

We offer a variety of cash or voucher recognition schemes, such as 'Employee of the Month', 'Merit Awards' and 'Long Service Awards' – we care, and so we share...

## DISCOUNTS - TREATMENTS

Let your stresses melt away, with a massive 50% off all full-price treatments

## RETAIL

With 25% off purchases in our three retail areas – the Boutique, Gift Shop, and the Beauty Shop – you can stock up on all the latest fashion and beauty trends for a fraction of the price

## RESTAURANT

You and up to 5 friends and family can enjoy a huge 50% off food and drink in our Dining Room

## BARS

From coffee in the Garden Room to cocktails in the Twilight Bar, you can also enjoy 25% off food and drink purchases.

## FRIENDS AND FAMILY

You'll be everyone's favourite person with generous discounts on spa days and breaks.



## USE OF THE FACILITIES - GYM

You can work and work out under the same roof, with free access during quieter times to our fully equipped gym and exercise classes.

## THERMAL SPA

Morning access to our stunning, state-of-the-art Thermal Spa – which includes a sauna, steam room, candle pool and much more!

## FREE TRANSPORT AND FREE PARKING

We provide a free minibus service, which runs between Melton Mowbray and Ragdale Hall Spa 7 days per week between 7.00am and 11.00pm. We also offer free secure car parking.

\*Full-time equivalent.



# INTERNATIONAL THERAPISTS

Over the years we have employed many international therapists from all over the world.  
Here's our most recent sharing their stories.

## RIN



I began studying aesthetics during my high school years. Having grown up in rural Japan, I later gained experience at a salon in Tokyo and pursued further knowledge by obtaining CIDESCO certification at Takara international esthetics college in Tokyo. At that time, I was interested in working abroad, but my language skills were not great, so I accumulated work experience at an Park Hyatt Niseko HANAZONO, an international hotel spa chain before finally applying for a visa to the UK.

I decided to join Ragdale Hall Spa as it was highly recommended to me by the school director of my Tokyo college.

I am really enjoying my life in the UK where I perform various spa treatments every day. The working environment here has helped me enhance both my technical skills and customer service abilities!

## ABBIE



I have recently starting working at Ragdale Hall after attending Elite School of Beauty & Spa in New Zealand; I saw Ragdale on the website before enrolling at Elite and that's when I knew I wanted to work at Ragdale Hall Spa. I saw the talk about beauty therapy careers at Ragdale Hall and it reaffirmed my decision.

When we spoke to Abbie she said 'I was really interested in the range of treatments that Ragdale Hall Spa offers. I've heard great things about the Spa and the training opportunities Beauty Therapists are given. From everything I read, I knew Ragdale Hall would give me the experience I was looking for and help me to develop in my beauty therapy career.

During my time off I love to travel and explore, I have recently been to Denmark and Turkey, as well as numerous trips within the U.K!

## MYA



After listening to a Ragdale Hall Career presentation from my tutor at the Elite School of Beauty and Spa in New Zealand, I decided to apply for a Beauty Therapist Internship. The recruitment process was very smooth, and I joined the team in February 2022 - this was the perfect opportunity to travel and develop my skills and career.

Excited about the opportunities ahead, I spent my first few weeks exploring the UK before settling into my new home in Melton Mowbray. The staff accommodation is extremely convenient, and I enjoy living there. My favourite thing about my new life is the ability to explore new cities, I love the pace of England. I've attended numerous shows, concerts, and festivals, visited numerous cities and towns. When I'm not adventuring around Europe, I like to spend time with life-long friends who are also working in the UK.

I felt that I settled in almost immediately because of the efficiency of the induction and the variation between days. My skills as a therapist have grown so quickly with the help of the International Advanced Training Diploma.

# ACCOMMODATION

Shared staff accommodation is available for the duration of your stay in the local town of Melton Mowbray and is on the free staff minibus route.



We will arrange for you to be collected from the airport and taken to your new home in the staff accommodation.

One of our team will help you settle in, giving you all the information you need on the local town including; location of supermarkets, doctors etc.

Bedding, towels and essentials will be provided.

The cost of the rent is £500 per month which includes bills.





# DAYS OFF

## MELTON MOWBRAY

Melton Mowbray is one of the oldest and most famous market towns in the country. It is surrounded by 70 beautiful villages in the Leicestershire countryside. Together, town and country make up Melton Borough, a fantastic place to live and work.

- Approximately 20 minutes away from Ragdale by car or minibus
- Staff Accommodation is only a 5-minute walk from the town centre
- Cinema and a Theatre
- Bars and Nightclub
- Leisure Centre
- Supermarkets
- Country Park

## CITY OF LEICESTER



- Approximately 15 minutes on the train from Melton Mowbray.
- The region is famous for its food and drink offering.
- Excellent shopping facilities in and around the city - great festive markets!
- Lots of attractions including 4 theatres, 5 cinemas and numerous live music venues.

## CITY OF NOTTINGHAM



- Approximately 30 minutes away from Melton Mowbray by car or bus
- Everything you ever needed to buy, you will find here with lots of high-street shops and designer stores.
- Lots of historic tourist attractions including the home of Robin Hood, Sherwood Forest, Wollaton Hall & Nottingham Castle
- A lively city with an abundance of excellent nightlife provided by some of the best pubs and bars including England's oldest inn.
- Motorpoint Arena - the biggest live entertainment venue in the East Midlands.

# DAYS OFF



If you are wanting to explore the UK;  
Most cities are in easy reach via train and  
can either be done as a day trip or a long  
weekend.

You can get a railcard to make train travel  
cheaper.

For travelling to Ireland you can either hop  
on a ferry or there are cheap flights from  
our local airports.

You can also get the Eurostar from  
London to France!

If you are wanting to explore further afield  
there are two airports within an hours  
drive of Melton Mowbray.

East Midlands Airport & Birmingham  
Airport.

Most of Europe is accessible from these  
airports or London Stansted Airport is an  
hours train ride and opens up more of the  
world - you can get some great deals of  
flights!

Interrail is a train system used throughout  
Europe where you can tailor-make your  
European trip this could be a long weekend  
or even a two week trip.





# YOUR NEW JOB

Your main responsibilities will include:

- To carry out and promote treatments to the highest standard within the Beauty Department
- To uphold high standards of hygiene throughout the Department, keeping cubicles clean and tidy throughout the working day
- To fulfill one's daily schedules
- To have a thorough theoretical knowledge of treatment procedures and product knowledge

Qualifications required:

- ITEC
- CIDESCO
- CIBTAC
- National qualification equivalent to the UK

Hours of work:

35-39 hours per week on a four week rolling rota. Shifts are worked between the hours of 9.00am and 8.30pm.

Salary:

Based on 39 hours per week £23,908.00 - £26,138.80 per annum depending on experience (includes up to £1,600 commission per annum), generous gratuities, product allocation, incentives, and work perks.

## VISA'S

There are two types of visas available:

Youth Mobility Scheme Visa - you can apply for this visa if:

- You want to live and work in the UK for up to 2 years
- are aged 18 to 30 (or 18 to 35 if you're from New Zealand)
- have £2,530 in savings
- have certain types of British Nationality or are from certain countries or territories
- meet the other eligibility requirements

UK Ancestry Visa - you can apply for this if you are one of the following:

- a Commonwealth citizen
- a British overseas citizen
- a British overseas territories citizen
- a British national (overseas)
- a citizen of Zimbabwe

and you must also:

- prove one of your grandparents was born in the UK, the Channel Islands or the Isle of Man
- meet the other eligibility requirements

We can support with visa applications if required.

# APPLICATION PROCESS

## HOW TO APPLY

Visit [www.ragdalehall.co.uk/jobs/beauty-careers](http://www.ragdalehall.co.uk/jobs/beauty-careers) and fill in an application form online.

## INTERVIEW

We will arrange a zoom interview with you, during this interview we will ask you questions about yourself and also answer any questions you may have.

You then need to send a video trade test demonstrating a facial and back, neck and shoulder massage along with a photo of a nail paint.

We can then offer you a position. If a position is offered, we will then send you an offer letter subject to Visa and references.

## WHAT DO I NEED TO DO?

You will need to apply for a working visa if you haven't got a British Passport. Once you have received your Visa, we can set your start date.

Organise your flights to the UK, We recommend flying into Birmingham International Airport as our nearest however there is also the option of London.

## WHEN YOU FIRST ARRIVE IN THE UK

One of our Team will collect you from the airport, they will take you to your accommodation and help you settle in, giving you all the information you need on the local town.

We will provide you with bedding and essentials at the accommodation.

## IMPORTANT THINGS TO DO PRIOR TO STARTING EMPLOYMENT

We recommend arriving at least 7 days before your start date to settle in and ensure you are ready.

You will need to pick up your Biometric card from a local post office (we assist you with this). This allows you to work in the UK. You will then need to create your online share code which should take just 5 minutes. When completed, you need to share it with us, as your employer.

You can then apply for your National Insurance number. Instructions will have been given to you when you received your Visa.

Then you can open a UK bank account. Melton Mowbray has a variety of banks available.

We have many years' experience with International Beauty Therapists.

Ragdale Hall Spa will provide an excellent opportunity for those wishing to gain experience in one of the UK's leading Destination Spas.



Mhairi Bald

Recruitment Supervisor

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RAGDALE HALL  
SPA