

## BEGIN YOUR BEAUTY CAREER JOURNEY WITH US



# LEARN, DEVELOP AND GROW WITH THE UK'S LEADING SPA



RAGDALE HALL SPA

# WELCOME TO OUR WORLD OF BEAUTY & HOLISTIC THERAPIES

Boasting a highly regarded and innovative professional treatments portfolio, delivered by our friendly team of beauty and massage therapists. We are passionate about providing the best experience and treatments to our guests, with customer service at the core of everything we do.

Whether you are a newly qualified therapist, taking your first steps on your beauty journey or looking for more professional development, you can reach your potential alongside our 120 strong therapy team.

We promise you a career where every day is different. You will be part of an amazing group of professionals, where lifelong friendships will be made and your skills and talents are developed and rewarded.

We offer a wide range of new, exclusive, holistic and traditional spa therapies which have been devised either in association with our partner skincare companies or by our very own in-house experts. We strive to work with the best practitioners and skincare companies in the industry including Clarins, ELEMIS, Medik8, Sea Magik and OPI.

## CLARINS



# O.P.I ELEMIS Medik8<sup>°</sup> Occor

## LEARN, DEVELOP AND GROW

We recognise that education and further development is important. We offer an extensive advanced training diploma which will help you become one of the most highly qualified Beauty Therapists in the industry.

To begin your journey with us we give you a thorough induction where you will learn a variety of inclusive package treatments that we offer our guests. These include facials with Clarins, ELEMIS and Sea Magik products, massage, body scrubs, scalp massage and dry floatation plus manicures and pedicures with OPI.

After a three-month trial period and time for you to settle in, you will have the opportunity to sign up for the Ragdale Hall Spa 'Advanced Training Diploma'. This will enrich your treatment knowledge and variety by learning from the best beauty trainers and companies in the business. All training takes place on site in our training classroom.

#### ADVANCED TRAINING DIPLOMA – 24 MONTH TRAINING AGREEMENT

#### What it includes...

Learning two of the leading skincare brands, You will learn all specialised face and body treatments with.....

#### Clarins

Europe's number one luxury skincare brand, which was founded in Paris in 1954 by Jacques Courtin.

#### ELEMIS

An innovative and global British skincare brand with over 30 years of expertise. Learn from their very own experts who will train you in a number of face and body treatments.

#### Plus a minimum of 5 of the following:

Sea Magik Face and Body treatments including Mud Wraps and Himalayan Hot Salt Rock



Equilibrium Massage OPI Gelcolor manicure and pedicure Ragdale Signature Facial – Miracle Facial Medik8 Face and Body Treatments Balinese massage Heavenly holistic facial MOT Wellness Massage

**ELEMIS Peaceful Pregnancy Massage** 

Clarins Hot Stone Massage Clarins Rebalancing Massage Clarins Wellbeing Beauty Sleep ELEMIS Biotec Facials



Not only will you learn all of these wonderful treatments, but you also get chance to experience other parts of the beauty business to help you develop and grow further....

Introduction to desk and computer training Introduction to working in beauty retail. Introduction to beauty supervisory training

## MEET THE BEAUTY TEAM



Paris, Mya, Loren & Rin - Some of our International Beauty Therapists



Beauty Express Team



Holistic Team



Ewa Brusilo - Elemis Account Executive



Senior Beauty Team

Ragdale Hall Spa has a large friendly team in which you will be welcomed into. When you start you will be introduced to your team leader who will develop & support you along your career journey.



The Treatments Team



Chloe Noble - Clarins Account Executive

# OUR CAREER JOURNEYS



## Megan

I have worked at Ragdale Hall Spa for nine years. I had wanted to work here ever since the Ragdale Hall Careers Team visited my High School. I remember looking online and thinking how amazing it would be to work at such a beautiful place.

Whilst studying my NVQ Level 2 in Beauty Therapy, I was lucky enough to be offered work experience. The experience of working in a busy spa was really valuable and the therapists I worked alongside were extremely friendly and supportive. Their passion and knowledge was inspiring, and helped me decide that I definitely wanted to pursue a career working at one of the best spas in the country. The information and feedback following my work experience motivated me to carry on studying towards my Level 3 in Beauty Therapy.

I am now a Senior Gold Therapist at Ragdale Hall and I have completed my Advanced Training Diploma. This is proof of what you can achieve if you continue to learn and develop your skills. For me, the best things about working at Ragdale Hall are: the place, the people and the training opportunities - I love it!



## Amy

I started working at Ragdale straight from college nearly seven years ago. I also came on work experience so I was lucky enough to have a taste of Ragdale life and this made me really want to work here.

Whilst at Ragdale, I have learnt many other treatments such as: Medik8, Sea Magik, OPI and specific Clarins and Elemis treatments. My favourite treatment is the Medik8 face and body treatment which is nearly 2 hours of pampering for the guest.

I am now a Senior Gold Therapist on the Elemis Expert Team as well as being part of the Beauty Supervisory team. This position comes with many job incentives, such as helping out at the Elemis events and country club evenings.

I am extremely proud to be a part of the Ragdale Beauty Team. I have met amazing people and I have been given incredible opportunities which have helped me advance my career prospects.

## WORK PERKS

#### Tips

As well as competitive salaries, and bonuses, we also offer a generous tips scheme, giving you up to  $\pounds1,400^*$  per annum

#### Free Food & Drink while you work

With free meals on duty, there's no need to buy or prepare meals for work. We offer our team members hot and cold food at breakfast, lunch, and dinner to fit in with your shift! Unlimited hot and cold drinks. This will save you time and money – a saving of at least  $\pounds$ 4.00 per day<sup>\*\*</sup>

#### Recognition

We offer a variety of cash or voucher recognition schemes, such as 'Employee of the Month', 'Merit Awards' and 'Long Service Awards' – we care, and so we share...

#### Discounts -

Treatments

Let your stresses melt away, with a massive 50% off all full-price treatments

#### Retail

With 25% off purchases in our three retail areas – the Boutique, Gift Shop, and the Beauty Shop – you can stock up on all the latest fashion and beauty trends for a fraction of the price

#### Restaurant

You and up to 5 friends and family can enjoy a huge 50% off food and drink in our Dining Room

#### Bars

From coffee in the Garden Room to cocktails in the twilight bar, you can also enjoy 25% off food and drink purchases.

#### Friends and Family

You'll be everyone's favourite person with generous discounts on spa days and breaks for your friends and family.

#### Use of the Facilities -

#### Gym

You can work and work out under the same roof, with free access during quieter times to our fully equipped gym.

#### Exercise classes

Join in the fun - various exercise classes to get you going.

#### Thermal Spa

Morning access to our stunning, state-of-the-art Thermal Spa – which includes a sauna, steam room, candle pool and much more!

#### Free Transport

We provide a free minibus service, which runs between Melton Mowbray and Ragdale Hall Spa, via Asfordby, 7 days per week between the hours of 7.00am and 11.00pm – most shift patterns catered for.

#### Free Parking

Free, secure, on-site parking available

#### Social

We host a variety of free or subsidised social events for our Ragdale family throughout the year, to suit all interests and shift patterns – our favourites are the quizzes and bowling competitions, but we also organise days out to London and trips to the theatre – if you fancy it, we organise it. Check out our Facebook page for previous fun times.

#### \*Full-time equivalent.

\*\* average price of a high street sandwich and a cup of coffee/tea. Some benefits are subject to an initial induction period.



## STAFF ACCOMMODATION

Shared staff accommodation is available on a temporary basis in the local town of Melton Mowbray and is on the free staff minibus route. Melton Mowbray is around a 20 minute drive from Ragdale Village. It is quite a large town with plenty to do. You would live with other beauty therapists and staff members of Ragdale.



 $\pounds$ 110 per week including bills.  $\pounds$ 150 deposit.

This is available for 5 months, we can support you with your move in to more permanent accommodation.





The staff bus stops at various stops around Melton Mowbray and Asfordby.

# APPLICATION PROCESS

## How to apply

Visit the Ragdale Hall website at www.ragdalehall.co.uk/jobs/beauty-careers (or scan the QR code below) and fill in an application form online.

You can attach your C.V if you want to, but it is not essential.

You will also need to send a college report or reference from your tutor.

## What happens next?

- We will contact you to arrange a brief telephone interview
- You will be offered an interview where we will ask you further questions about yourself and also explain the role of a Beauty Therapist here at Ragdale Hall. This can be done virtually or on site at Ragdale.
- A trade test is then organised for you to demonstrate a mini facial, and a back, neck and shoulder massage. This will be done at Ragdale Hall Spa, We will also take you on a tour of the Hall.
- Offer of employment.



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