

**MARCH 2008
PRESS RELEASE**



Two more prestigious awards for Ragdale Hall

Having recently won Health Spa of the Year and an overall Award for Excellence in the Heart 106 Lifestyle Awards, Ragdale Hall have now bagged two more top accolades:



Residential Spa of the Year & Employer of the Year

Editor of the magazine Jenni Middleton commented "After reaching the short-listed stage, all finalists were visited by a member of the magazine's editorial team and also mystery shopped. The reports from both visits were forwarded to our team of industry judges to help them make their decision. Those judges debated at length and then cast their votes in secret to ensure the integrity of the result".

The judges summarised why Ragdale were awarded the Spa of the Year title "This spa really knows how to look after people and cares about getting it right. Ragdale lavishes attention on its guests who do not need to think about the outside world from the moment they arrive until the time they leave. Even the most experienced of spa goers would find it difficult to find fault with this incredibly slick operation. Last year's addition of the Thermal Spa elevates it once more. Reliable yet innovative".



Owner Michael Isaacs with the Spa Award

And about the Employer of the Year category:

“This is an employer that does so much more for its staff than it has to, offering amazing benefits. Ragdale recognises that its staff form the heart of its business, and that its success lies in their retention and motivation. The employer rewards hard work and loyalty, and records staggeringly high staff longevity. All the employees we polled understood and were extremely incentivised by their clear and well thought-out bonus structure. Across such a large team, consistent communication can be hard to achieve, but Ragdale accomplishes this task with ease.

The training is second to none and, as such, our judges said that having Ragdale Hall on your CV is a qualification in itself. One of our judges said they’d met hundreds of Ragdale employees and ex-employees and no one had a bad word to say about the spa. Our judges didn’t have one either. An excellent employer.”



Operations Manager – Personnel Allison Garner (in ivory) with the Employer Award

Ragdale have now won the Spa of the Year category seven times in ten years and for the last three years running. The employer award was a new category this year.

Owners Michael Isaacs and Penny Nesbitt are justly very proud of their exceptional team.

A celebratory lunch for all staff is to follow!

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